

Date: 7<sup>th</sup> April 2011

## **NHS Shared Business Services wins £13.5m contract extension with ten NHS Trusts in Hampshire and the Isle of Wight**

NHS Shared Business Services (NHS SBS), has today announced it has renewed its long-term strategic contract with ten NHS organisations across Hampshire and the Isle of Wight, worth £13.5m over an additional four years. Starting 1st April 2011, the contract includes the provision of Finance & Accounting and Payroll Services and follows the merger and restructure of community Primary Care Trusts (PCTs).

The ten NHS organisations across Hampshire and the Isle of Wight covered by the agreement are:

- NHS Hampshire
- NHS Portsmouth
- NHS Isle of Wight
- NHS Southampton
- Solent NHS Trust
- Hampshire Partnership NHS Foundation Trust
- Winchester and Eastleigh Healthcare NHS Trust
- Southampton University Hospitals NHS Trust
- Portsmouth Hospitals NHS Trust
- South Central Strategic Health Authority

NHS SBS acquired Hampshire Shared Financial Services in 2005, providing it with the Payroll platform to extend the Payroll Service to new clients. NHS SBS, a joint venture between the Department of Health and Steria, will work in partnership with the ten organisations to carry out their automation project which covers Payroll services and organisational changes required to meet GP Consortia needs. The extended partnership will continue to drive major cost and efficiency savings.

Chris Palmer, Director of Finance at Isle of Wight NHS Primary Care Trust, said: "NHS SBS plays an integral role in our strategy to build speed and reliability into our systems through automated processes. We are currently undergoing significant change to meet the requirements of the new NHS structure, and with pressure on budgets we are making every effort to achieve efficiencies in the

process. NHS SBS provides a wealth of management information, which means we will have improved financial controls, better systems management and a more robust IT infrastructure.”

John Neilson, Chief Executive of NHS SBS, said, “We have worked hard over the years to build on best practice for all organisations within the NHS. Our dedicated team of people will build on cost efficiencies already achieved for the Hampshire community organisations, and continue to deliver value through quality of service and improved business intelligence during this period of transformation to GP Consortia.”

**- Ends -**

#### **Note to Editors**

#### **About NHS Shared Business Services: [www.sbs.nhs.uk](http://www.sbs.nhs.uk)**

NHS Shared Business Services (NHS SBS) is the market leader in business support services for the NHS. It is a unique joint venture between the Department of Health and Steria, and currently provides Finance & Accounting, Payroll & HR, Family Health Services and Commercial Procurement Solutions to all types of NHS organisations. More than 27 million people in England have NHS healthcare delivered by NHS SBS clients.

NHS SBS provides a range of value added services to enable NHS trusts to focus on strategic decision making and business improvement activities, whilst benefiting from operational efficiencies and real cost savings of between 20% and 40%.

With over 1,400 people employed, NHS SBS recovers more than £12 billion of debt, pays 200,000 NHS employees and processes £36 billion of payments per annum for its NHS clients.

NHS SBS works with over 40% of NHS organisations to deliver operational efficiencies, cost savings and improved service quality, and is on target to deliver £250 million of cost savings to NHS trusts and organisations.

#### **About Steria: [www.steria.com](http://www.steria.com)**

Steria delivers IT enabled business services which help organisations in the public and private sectors operate more efficiently and profitably. By combining in depth understanding of our clients’ businesses with expertise in IT and business process outsourcing, we take on our clients’ challenges and develop innovative solutions to address them. Through our highly collaborative consulting style, we work with our clients to transform their business, enabling them to focus on what they do best. Our 19,334

people, working across 16 countries, support the systems, services and processes that make today's world turn, touching the lives of millions around the globe each day.

Founded in 1969, Steria has offices in Europe, India, North Africa and SE Asia and a 2010 revenue of €1.69 billion. 20%<sup>(\*)</sup> of Steria's capital is owned by its employees. Headquartered in Paris, Steria is listed on the Euronext Paris market.

*(\*): including the Employees Shares Trust in the UK*

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